

From: Freedom of Information Requests

Sent: 17 August 2023 11:24

To:

Subject: FOI Response [REDACTED]

Dear [REDACTED],

Thank you for your Freedom of Information request dated 4 August 2023 for information about email communications platform. Please find below City of Doncaster Council's responses to the questions you have raised.

1. Does the Authority have a contract in place with an external provider for an email communications platform that enables it to design and send batch emails (whether this be marketing, public campaigns, public information alerts) to subscribers that have signed up to receive such communications from the Council?

Response: Yes

2. If so, is there a public award listing for the placement of this contract? Please provide the link. If not, please can the Authority provide the:

3a. Name of the supplier

Response: Granicus GovDelivery

3b. Summary of the service

Response: Digital Communications Management Platform

3c. When the contract started

3d. When the contract will come up for renewal

Response: This information is exempt from disclosure under Section 21 of the Freedom of information Act. Section 21 exempts information from the right of access if that information is reasonably accessible to the applicant by other means. In this case the information is available on our Contract Register, which can be found here: <https://www.doncaster.gov.uk/services/the-council-democracy/procurement>.

4. Is there an extension clause in the contract and, if so, what is the duration of the extension?

Response: Currently in option year 1 of 2 (12 months)

5. Who is the senior officer (outside of procurement) responsible for this contract?

Response: This information is exempt from disclosure under Section 21 of the Freedom of information Act. Section 21 exempts information from the right of access if that information is reasonably accessible to the applicant by other means. In this case the information is available on our Contract Register, which can be found here: <https://www.doncaster.gov.uk/services/the-council-democracy/procurement>.

I hope that this information is useful to you.

Reviewing any decisions made:

If you are not happy with this reply you can ask us to review our response. To do this write to us within 40 working days of receiving your response at the address below or email [FOIAppeals@doncaster.gov.uk](mailto:FOIAppeals@doncaster.gov.uk)

If you do not agree with the review decision you can apply to the Information Commissioner's Office (ICO) for a decision about our compliance or otherwise with the Freedom of Information legislation. Contact details for the ICO are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. [www.ico.org.uk](http://www.ico.org.uk) Telephone 0303 123 1113.

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